

University of South Florida Behavioral Health Hub (USF BHH) Telepsychiatry Program – Frequently Asked Questions

The Florida Program for Behavioral Health Improvements and Solutions is one of several hubs throughout Florida to participate in a telepsychiatry initiative to improve access to behavioral health, assist with care coordination and skill building for pediatricians and staff.

1) What is the wait time for a telepsychiatry appointment?

- ❖ The average wait time for schedule telepsychiatry appointments is 48 hours.

2) Who provides telepsychiatry services?

- ❖ Board-certified child and adolescent psychiatrists at USF-Health provide the telepsychiatry services. To meet our psychiatrists, please visit: <https://floridabhcenter.org/psychiatrists/>.

3) Who maintains management of the patient?

- ❖ The pediatric provider maintains management of the patient and conducts the telepsychiatry appointments in his/her office. This includes prescribing of medications and billing insurance for telepsychiatry and subsequent visits.

4) What ages are eligible for telepsychiatry or care coordination?

- ❖ Telepsychiatry is available to all children/adolescents ages 0-21 years old regardless of insurance carrier.

5) Are follow up telepsychiatry appointments available?

- ❖ Yes, the USF BHH offers ongoing telepsychiatry services.

6) How do I set up a telepsychiatry appointment with the USF BHH?

- ❖ After a pediatric provider identifies a child/adolescent in need of telepsychiatry services, a USF BHH referral packet and a copy of the patient's most recent office notes will need to be completed and sent securely to our care coordinator. To schedule an appointment, contact Adrianna Delgado at adriannadelgado@usf.edu.
- ❖ Pediatric providers can also call the Florida Behavioral Health Collaborative Pediatric Hotline at 1-866-487-9507 to discuss the presentation of symptoms and treatment options. For more information about the Hotline, please visit: <https://floridabhcenter.org/florida-behavioral-health-collaborative-pediatric-hotline/>.

For more information, visit <https://floridabhcenter.org/> or contact Sabrina Singh at sabrinasingh@usf.edu.